

Looking beyond COVID-19

Grant Thornton

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Introduction

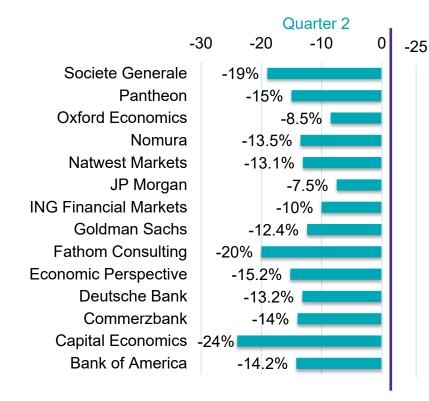
Patrick Gallen
Partner, People & Change

The economy after Covid-19 - challenges and future direction

Andrew Webb Chief Economist

A deep and damaging decline

- Projected declines for quarter 2 range from -7.5% to -24%
- Average for quarter 2 is -14%
- Figures for the full year look set to record a dramatic decline



Source: HM Treasury



Full year

-7%

-7.8%

-6.6%

-6.1%

-7.5%

-6.5%

-7.4%

-6%

-10.8%

-12%

-5.1%

-3.6%

-5

-15

-10%

Education and Tourism and hospitality bear the brunt

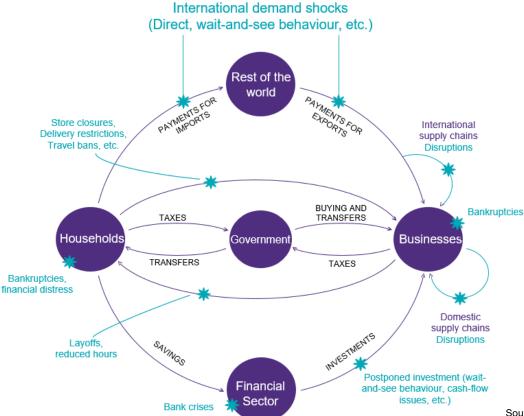
Only one sector is projected to grow in the coming quarter

Output losses by sector – Quarter 2 2020

Whole economy Education Accommodation and food services Construction Other services Manufacturing Wholesale, retail and motor trades Information and communication Administrative and support activities Professional, scientific and technical activities Transport and storage Public administration and defence Real estate Mining, energy and water supply Financial and insurance services Agriculture Human health and social activities

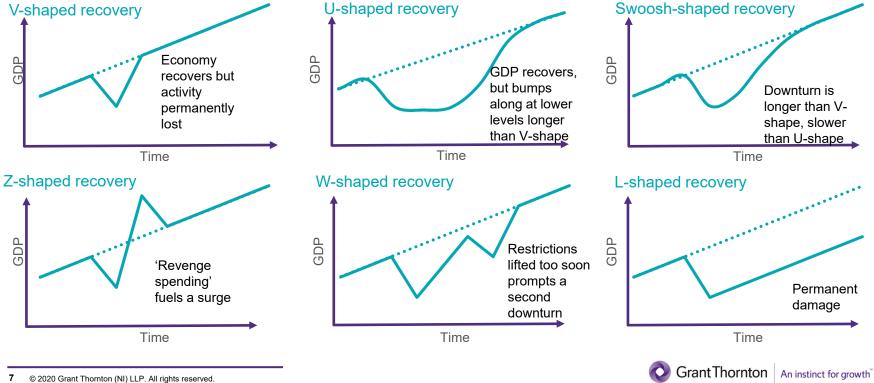


Far reaching consequences



Areas of impact

Recovery alphabet



Post Covid-19: Emerging Considerations

- Learning where the fault lines in our businesses are
- Smaller commercial footprints?
- From the sharing economy to the isolation economy?
- Localism replacing Globalism?
- Rise of the Robots?



Utilising innovation and R&D tax reliefs to assist your cash flow

Eugene O'Neill Director, Tax

SME or RDEC

Approximate tax credit per qualifying expenditure



SME Up to 33%

Dependent on whether you are profit or loss making



RDEC 10.53%

On expenditure incurred on or after 01 April 2020

Common errors in R&D claims

- Documentation / Supporting evidence
- Research and Development Allowances are missed 9 times out of 10.
- Qualifying costs are missed, such as;
 - Test / Production labour
 - Qualifying indirect labour
 - Labour costs incorrectly identified
 - Material costs incorrectly identified
- Cash extraction



Salary vs Dividend

Two shareholders taken current salary at basic rate band, want to take out additional £150K each, salary or dividend?



Total tax due if salary taken.



Total Tax due if dividend taken.

New Constructions

How we can maximise the Capital Allowances claim



90% upwards

Wind farms, power stations, water treatment, petro chemical, biomass, tidal, combined heat and power, solar and certain regeneration projects

Tax deductible*



Nursing homes, owner-occupier offices, schools, mid-range hotels, health centres Tax deductible*



50% - 80%

Hi-tech manufacturing, processing buildings, research facilities, and retail and office fit-outs Tax deductible*



20% - 40%

Commercial offices, shopping centres, budget hotels
Tax deductible*



40% - 70%

Pubs, restaurants, leisure centres, luxury hotels, data centres, hospitals, prisons Tax deductible*



Industrial units, retail warehouses, car parks, student accommodation Tax deductible*



Historic Capital Allowance Claims

- Business purchased three properties between 2005 and 2007.
- The properties were subsequently sold in 2016 and 2017.

Property	Original Cost £	Capital Allowances Identified £	Cash Value @19% £
Property 1	2,600,000	940,000	178,600
Property 2	3,500,000	1,200,000	228,000
Property 3	1,500,000	540,000	102,600
Total	7,600,000	2,680,000	509,200

Managing Debt – Loan Scheme Applications and Debt Restructuring Options

Neal Shanks Director, Corporate Finance

Loan Scheme Applications



A borrower perspective

- Loan schemes available
- Determine borrowing requirement
- Engage and discuss options



A bank perspective

- Their business challenges
- Key considerations
- Understand in context of your business



Application structure (before, during and after C19)

- Explain Position
- Confirm key points
- Provide information / financials

Debt Restructuring Options



Key differences from financial crisis

- Leverage, liquidity and stability
- Exit / recovery v renew / restructure



A debt restructuring approach

- In theory (SWOT analysis
- In practice thought, discussion and negation to get agreement



Some options / examples

- Simple working capital, loan repayment, pricing
- Complex tax efficiencies, use of pension funds, debt for equity

Considering the impact of Covid-19 on boards and senior management teams

Anne Phillipson Director, People & Change

Questions for board / senior management discussion:

- How will this fundamentally change our business?
- What can we do to grasp the positives?
- What have we started during this crisis that we should continue?
- What have we learned about each other during this critical time?
- What is our current horizon can we now shift from immediate/short-term thinking to longer-term?

Importance of Communication

When people are anxious, their vision narrows

Effective communications help to bring your people with
you

Share your thinking:

- Here's what we know
- Here's what we don't, but here's what we're doing to find out
- Here's what we're thinking about

The crisis creates the opportunity to build loyalty





People will forget what you said and people will forget what you did, but they will never forget how you made them feel.





Communication considerations



Virtual meetings

- Zoom meetings favour extroverts
- You may have to engage differently with introverts
- Chair could call them before the meeting to get their thoughts on agenda items
- Missing the cues you have in f2f meetings
- Introverts won't fight for air time or cut across; build in silence, ask individuals to share their thoughts
- Resist packing the agenda



Decision making

- What do we need to decide immediately, and what can we reflect on and decide later?
- Reflection can be powerful
- COVID Committee shouldn't go on too long; focus is narrow and shortterm
- Scenario planning can help:
 - 3 economic (bounce, depression, recession)
 - 3 exit from lockdown (okay, phased, rest of 2020)



Stakeholders

- Boards / Senior Leadership can't keep all stakeholders happy all of the time
- Trade-offs must be considered
- Stakeholders: Staff, Customers, Shareholders, Suppliers, Local Community,...
- Guiding question: "What's the right thing to do?"

Board membership

As business strategy changes, boards may need to change their membership in the next 18-months

- Right strategy
- Right resources
- Right governance

Risk Committee - consider those events that are unlikely, but if they do occur, impact huge

Opportunity to build back better; consider big global issues like climate change / sustainability

After war / crisis that step change happens



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